

IT Service Desk Technician (BP/EP) Occupational Certificate

Semester Sequence

Completion of this award may require taking courses at both campuses. For more information, please contact your faculty program advisor.

Prerequisite Knowledge: A student seeking this award should have qualifying assessment scores on the math, reading, writing, computer literacy, and keyboarding placement tests as identified by individual course prerequisites.

First Semester

CCDS1000	College Success Seminar	1
CCIS1000	Information Systems	3
CCIS1080	Microsoft Productivity Apps 1	3
CCIS1095	Microsoft 365	2
CCIS1102	PC Operating Systems	3
CCIS2675	A+ Hardware Support	3

Total Credits 15

Second Semester

CCIS1005	Computer Security Awareness	3
CCIS1105	Network Admin 1	4
CCIS2065	Help Desk/User Support	3
CCIS2075	IT Career Readiness	2
CCIS2680	A+ Software Support	3

Total Credits 15

Graduation (30 Credits)

Semester listings reflect the recommended sequence. Due to circumstances beyond our control, the information herein is subject to change without notice. This listing is to be used strictly as an advising tool.

4/12/2021 : BP 2123 / EP 2124